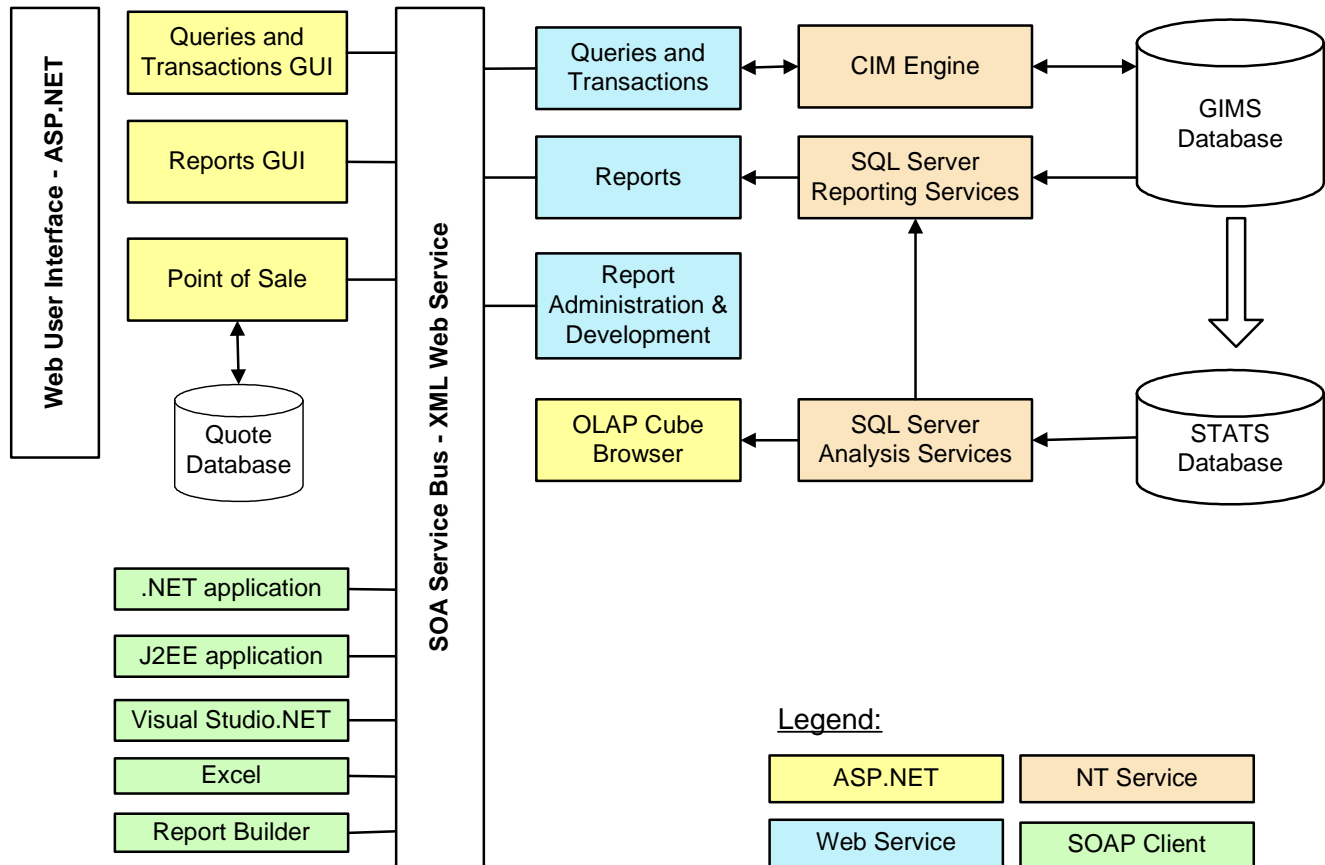


## Web Assistant Overview

Tritech is committed to ensuring that every GIMS implementation provides maximum benefits to our clients. Components of Tritech solution are tightly integrated, enabling quick and successful implementation. GIMS follows open industry standards, such as XML and SOA, to provide easy integration with 3<sup>rd</sup> party vendor solutions via open architecture of Web Assistant.

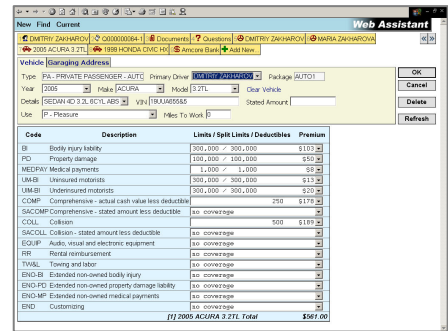


Web Assistant provides strong foundation organizations require to implement and realize the full benefits of Enterprise Business Services solutions:

- Common Infrastructure - Web Assistant is based on open standards such as XML, XSL, SOAP and WSDL.
- Services oriented architecture. The framework provides a suite of presentation, business, design time and run-time application services that allow for completely customized solutions.
- Web Assistant solutions can be customized using code tables, data validation services, configuration options and rule tables.
- Scalability and performance: Web Assistant is fully transactional and real time.
- Neutral to back office and front office systems.

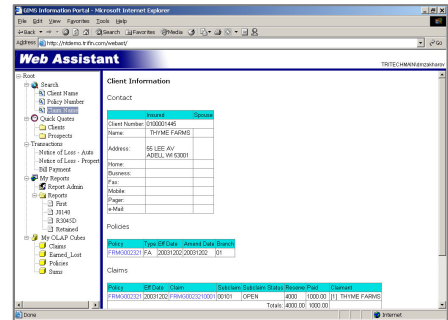
### Point of Sale

Point of Sale provides creation of new clients, quotes, new business applications, endorsement quotes, underwriting questions, and quote comparison. POS is integrated with GIMS, and supports all lines of business with browser-based or windows desktop deployment. The standalone version works disconnected from the network, and uses Internet to synchronize. The web version makes live updates in GIMS database. The input validation is user-friendly and business rules enforcement is table-driven. Instant re-rate immediately reflects premium changes in both versions.



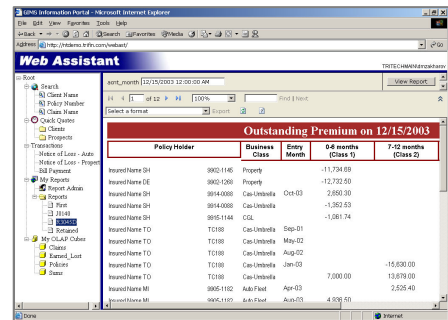
### Online Database Query and Transactions

GIMS provides XML interface to a set of pre-defined queries and transactions, for integration with 3rd party applications in the SOA environment. This enables clients and agents to perform on-line Transactions, such as; file first notices of loss, make bill payments. Clients and Agents can also view Policy, Billing and Claims details online. The result can be transformed into HTML using XSLT stylesheet and displayed in user's web browser. GIMS supports execution of query and transaction requests from any SOAP-capable platform, including .NET, J2EE, and scripting languages.



### Reports

Reports module is based on SQL Server Reporting Services, and allows customization and development through Report Definition Language (RDL) authoring in Visual Studio.NET or any plain text editor. Reporting Services enables published reports for scheduled execution and distribution in all popular formats, such as HTML, TIFF or PDF. Concurrent access is improved by ability to execute reports from cached snapshots, which can be updated on demand or by schedule. Administrators can manage reports, security roles and permissions using a Web Browser.



### OLAP Cube Browser

OLAP cube browser is targeted at internal knowledge workers, who need ad-hoc reporting to support analysis and decision-making. It enables on-the-fly creation of queries, such as "Loss Ratio by Coverage Code" or "Written Premium by Region" by simple dragging and dropping. Special advanced features are targeted at developers, to enable them view and directly modify multi-dimensional query text at any time. Cube browser is customizable and can be tailored to specific customer needs.

